



Granite Gear Returns Department
2312 10th Street
Two Harbors, MN 55616

Returns for refund or exchange will only be accepted within 30 days of your purchase for items purchased directly from Granite Gear. Item(s) being returned must be new, unused and in resalable condition (with original tags and packaging). Items received back that are not in this condition will be returned to the customer or a deduction will be made from the total refund (this is at the discretion of Granite Gear upon review). Items purchased through the website will be refunded through the site, to the credit card used for the original purchase, after receipt and

review of the new condition item(s). Any and all shipping charges are incurred by the sender and will not be refunded. Credits applied to your credit card may take up to 7 – 10 days to process and show up on your statement.

****Granite Gear will only accept exchanges for items shipping within the 50 states.****

In order for your request to be processed in a timely manner, the form below must be included with your returned item(s). Granite Gear also suggests that the sender ship the item in a way that it can be tracked. Granite Gear will not be liable for any in-bound packages that are lost.

If you have any questions you can contact Customer Service at 1-800-222-8032 X2 or info@granitegear.com.

Name: _____

Order Number: _____

Return Address: _____

Phone (daytime): _____ Email: _____

☐ Refund: Reason for Return:

☐ Exchange: Reason for Exchange:

Item to exchange for: Model _____ Size _____ Color _____